

# Today's Options®

A WellCare Company

## Direct Member Reimbursement Form

Use this form when you pay full price for a covered prescription drug. Complete the form and send it to us to ask to be reimbursed. Send the original prescription label receipt(s) with this form. Cash register and credit card receipts alone are not acceptable as proof of purchase. Forms without the required information can not be processed. Reimbursement is not guaranteed.

### Member Information

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ ID Number: \_\_\_\_\_  
Street Address: \_\_\_\_\_ Apt/Unit #: \_\_\_\_\_ Phone #: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

### Reason for Request

- No Identification Card Available  
 Out of Network Pharmacy Used  
 Emergency – Please Describe  
 Copayment Inquiry  
 Pharmacy Unable to Process Claim Electronically  
 Other – Please describe

### Pharmacy/Prescription Information

Please attach **detailed prescription label receipts**. Or you can ask your pharmacist to complete the remaining information. **See page 2 of this form for more space.**

**We must have this information to process your claim.**

Drug Name	Date of Fill	Quantity	Day Supply	Amount Paid
NDC	Dr. Name	Dr. NPI	Pharmacy NPI	RX#

### Special Instructions:

We must be able to clearly read the information on the prescription label receipt, or your claim may be delayed or denied. Please mail prescription label receipt(s), cash register receipts and this completed form to:

**Today's Options**  
**Reimbursement Department**  
**PO Box 31577**  
**Tampa, FL 33631-3577**

I certify that the prescription(s) referred to above have been received and information stated is accurate. I certify that the patient for whom this claim is made is a covered person and that the prescription is for the sole use of the named patient. I release all information pertaining to the above claim(s) to the plan administrator, underwriter, sponsored policy holder and/or any person or entity acting on behalf of the patient at their request.

Enrollee Signature\*: \_\_\_\_\_ Date: \_\_\_\_\_

\*If the individual cannot sign, a person who is authorized to do so under state law in the state where the individual resides must sign above. This signature certifies that the person signing is authorized under state law to complete this form and that all documentation of this authority is available upon request by the plan from the individual state Medicaid agency or by the Centers for Medicare & Medicaid Services, the federal agency that runs Medicare.

## Example Prescription Label

Below is a sample prescription label. Use this as a guide to find the information you need to complete this form. Each pharmacy has its own label format. Please contact your pharmacy to obtain any missing information.

ABC Pharmacy #1234 NPI: 1234567890 123 Any Road Tampa, FL 12345-6789	(813)555-1234 Date of Fill: 1/1/2008 Physician Name: Smith NPI: 1234567890
John Doe	RX#: 1234567
Take one (1) capsule by mouth three (3) times daily.	Copay: \$10.00
Amoxicillin 500mg capsules (Teva) 12345-6789-01	Quantity Dispensed: 30 Day Supply: 10 Refills Remaining: 1 Original Date: 1/1/2008

1. Pharmacy NPI
2. Date of Fill
3. Physician Name
4. Physician NPI Number
5. Prescription (RX) Number
6. Amount Paid
7. Quantity Dispensed
8. Day Supply
9. Drug Name
10. NDC

## Pharmacy/Prescription Information (Continued from Page 1)

Drug Name	Date of Fill	Quantity	Day Supply	Amount Paid
NDC	Dr. Name	Dr. NPI	Pharmacy NPI	RX#
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**If you need help with this form, please call us. Call the Customer Service phone number listed on the back of your membership card.**

Today's Options<sup>®</sup> PFFS, Today's Options<sup>®</sup> PPO, and Today's Options<sup>®</sup> HMO are Medicare Advantage plans with a Medicare contract. Enrollment in these plans depend on contract renewal. The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

Today's Options<sup>®</sup> PFFS, Today's Options<sup>®</sup> PPO, and Today's Options<sup>®</sup> HMO comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-888-736-7442 (TTY: 711). Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-736-7442 (TTY: 711). Chinese: 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-888-736-7442 (TTY: 711)。