

Medical Record Request: Your Assistance is Needed

Dear Provider,

As you may know, the Centers for Medicare & Medicaid Services (CMS) requires health plans to review medical charts based on selected claims data for the Healthcare Effectiveness Data and Information Set (HEDIS) hybrid measures. These medical reviews ensure that our records properly reflect the clinical conditions of our members.

Please know you will soon receive a request for medical records from your Provider Relations Representative. If you have questions about any portion of this process, please feel free to contact your Provider Relations Representative.

Thank you for making the requested medical records available to your Provider Relations Representative. Your assistance helps to ensure that our members' clinical information is accurate and up-to-date in our files.

We appreciate your cooperation and thank you for your efforts to provide excellent care to your patients.

Sincerely,

A handwritten signature in black ink, appearing to read "Trevor Rabie". The signature is fluid and cursive, with a long horizontal stroke at the beginning.

Trevor Rabie, MD, FCCP
Chief Medical Officer

TexanPlus® HMO, TexanPlus® HMO-POS and TexanPlus® HMO-SNP are Medicare Advantage plans with a Medicare contract and a contract with the State Medicaid Program. Enrollment in these plans depends on contract renewal.