

Electronic Claims Payments for Providers

We are proud to offer Electronic Claims Payments and Remittance Advice through Change Healthcare's ePayment services. You'll find that this process is:

- **Fast** – Electronic transactions eliminate mail processing time so claims payments are received more quickly.
- **Secure** – Direct deposit of funds to bank accounts eliminates risk of lost paper checks.
- **Efficient** – Electronic transactions eliminate manual opening and sorting of mail, managing paper check deposits and making trips to the bank.
- **Convenient** – Change Healthcare's Payment Manager provides on-demand access to search, view and print Electronic Remittance Advices.
- **Free** – No sign up or set up fees.

Change Healthcare's ePayment services will enhance your reimbursement process by replacing your paper checks with a direct deposit into your bank account. Change Healthcare's Payment Manager will replace your paper explanation of payment (EOP) documents with online access to Electronic Remittance Advice documents. You will continue to receive your paper EOPs for the first 60 days after you sign up.

Get started in three easy steps:

1. Go to Change Healthcare's website and begin the enrollment process for ePayment services.
<http://www.changehealthcare.com/legacy/resources/enrollment-services/medical-hospital-enrollment/eft-enrollment#eftenrollment>
2. Upon enrolling for ePayment, Change Healthcare will deposit a small amount into your account. Confirm the deposit to verify your account.
3. Start using Change Healthcare Payment Manager for access to Electronic Remittance Advices.

For questions about our electronic claims payment system, please contact Provider Services at:

PRODUCT	TELEPHONE NUMBER
TexanPlus® HMO/HMO-POS (Houston-Beaumont Area)	1-866-230-2513
TexanPlus® HMO (Dallas Metroplex Area)	1-866-230-2513
TexanPlus® HMO-SNP	1-866-230-2513
Today's Options® PPO	1-866-422-5009
Today's Options® Network PFFS	1-866-568-8921
Today's Options® HMO	1-866-230-2513