

FRAUD WASTE & ABUSE

What Does the Federal False Claim Act Say?

It is illegal to knowingly present – or help someone present – a false or fraudulent claim to Medicare.

What Does the Federal Anti-Kickback Act Say?

It is illegal for a person or a business to receive some kind of reward for inducing another person or business to get money from Medicare.

What Does Medicare Fraud or Abuse Look Like?

Here are some examples:

- A beneficiary provides his or her Medicare ID and Medicare Identification cards to a family member. (*This is called "Theft of Service"*)
- Someone alters a prescription to increase the quantity or refills of drugs. (*"Prescription Forging or Altering"*)
- A provider bills for a service that was not performed. (*"Services Not Rendered"*)
- A sales agent or broker forges a beneficiary's signature in order to get him or her to enroll. (*"Forgery"*)
- A provider relations employee enriches a contract with a provider and receives something in value in return. (*"Kickback"*)

If you suspect fraud, waste or abuse, report it immediately. The company will not tolerate any retaliatory actions against you. Retaliation is not only wrong — it is against the law.

So don't be afraid to do the right thing.

Fraud/Waste/Abuse & Ethics Hotline
1-800-388-1563

To file a report online, go to: www.tnwgrc.com/UniversalAmerican

For additional information please visit the **UAM INTRANET: uafcnet**
Review the **EMPLOYEE HANDBOOK**

To report FWA in writing:
Universal American SIU
4888 Loop Central Dr., Ste 300
Houston, TX 77081