

TexanPlus® HMO/HMO-POS Today's Options® PFFS/PPO

Medicare Advantage Health Plans

Announcing:

New Provider Resource Center and Enhancements to ProviderLink! Your Online Resources for valuable provider and member information

Provider Resource Center!

<http://providerresourcecenter.UniversalAmerican.com>



New! Your centralized location for communications, plan information, forms, tools and materials. No log-in required!

ProviderLink!

<https://www.uamproviderlink.UniversalAmerican.com>

Your online portal to view member and claims information and also enter authorization requests for your TexanPlus® and Today's Options® patients.

New Enhancements and Features!

- Enter your authorization requests directly, now with an expedited option!
- Start an authorization request, save and return later to complete!
- Check status of authorization requests! (pending/approved/denied/voided)
- Attach relevant documentation directly to requests!
- View member eligibility and benefits including copays, coinsurance and maximum out-of-pocket (MOOP) in the Member Search section!
- Review claim status quickly and easily!

Not yet using ProviderLink? Getting Started is Easy!

First, contact Provider Services to receive your 12-digit PIN number.

8:00 a.m. to 8:00 p.m. in your local time zone, 7 days a week

TexanPlus® HMO	1-800-958-2707	Today's Options® PPO	1-866-422-5009
TexanPlus® HMO/HMO-POS	1-888-800-0760	Today's Options® PFFS	1-866-568-8921

Then, follow these steps:

1. Go to Provider Link at <https://www.uamproviderlink.UniversalAmerican.com>
2. Click "Log into Provider Link," then "Click to Register" to create your account.